Client Management System

Manage sensitive client data – in one modular system

The Pythagoras Client Management System is a modular solution that enables customer support, compliance, audit, management and back office to manage sensitive client data and access updated information at any time. This ensures that all parties involved have the same level of information at all times. Additional Pythagoras solutions can be seamlessly integrated into the system.

PYTHAGORAS

Benefits of the Pythagoras Client Management System

CENTRAL
Manage all sensitive client data at one location, with complete history for audit and KYC requirements

ANALYTIC
Module for analyzing and assessing risks according to internal requirements

TRACEABLE
Log for all communication, phone calls, appointments, activities and reminders

CLEAR
Financial profiles of customers for better service and optimal guidance

SECURE
High data security through local installation, no internet connection required

EFFICIENT
Efficient management of multiple addresses, contact data and instructions

COMPREHENSIVE
Familial and business connections (relationship networks) are represented

MODULAR
Additional Pythagoras solutions can be seamlessly integrated according to individual needs

WITHIN THE MODULE, YOU MANAGE:

- Address and contact information
- Form and documents
- Relationship networks
- Risk factors and categories
- Source of funds and tax liability
- Training and interests
- Business relationships
- Financial status and investment profile

Features

MONITORING
of changes in reference data or risk factors

ADMINISTRATION
of UBOs (Ultimate Beneficial Owners), source of funds, tax liability, financial products

DOCUMENT MANAGEMENT
with monitoring of validity, for example, of passport copies

RISK CALCULATION
based on country, industry, profession or other criteria

LANGUAGE SELECTION
User interface can be individually adjusted to different languages

SCALABILITY
Expandable from a single-user installation to a multinational system with thousands of users

PROFILE RECORDS
Quick document storage including e-mails and memos directly in the customer profile

REPORTING
Versatile options for regular and instant reports

DATA EXCHANGE
Ready for automatic data exchange with tax authorities

Client Management System Modules

Detailed client data is at the core of the Pythagoras Client Management System. The system uses the data to analyze customer needs and create comprehensive customer histories to expand your business relationships. At the same time, the Client Management System allows you to monitor client data in order to meet regulatory requirements.

PARTNER PROFILE

- Management of master data and multiple addresses
- Document management with monitoring of validity and completeness
- Electronic document storage
- Management of relationship networks with private and business contacts
- Traceability for audits and a tamper-proof history

CLIENT PROFILE

- Secure and separate management of sensitive data:
- Client's familial circumstances, education and professional experience
- Source of funds and tax affiliation (e.g. for FATCA requirements)
- Financial status, assets, income, cash inflows and outflows
- Investment profiles and analysis of client needs and potentials
- Relationships with companies, organizations and financial institutions

CONTACT MANAGEMENT

- Logging of all customer-related activities and provision of communication records
- Log function for phone calls, meetings, e-mails and appointments with a reminder feature
- Case processing in collaboration with various internal parties
- Quick storage of e-mails, documents, photos and memos directly in the contact window via drag & drop
- Report function for overdue or upcoming activities, for open cases and much more

RISK MANAGEMENT

- Assessment of various risk factors per customer according to categories and values (e.g. based on country risk, industry risk, or product risk)
- Classification of customers into risk classes according to individual criteria
- Very flexible, can be adjusted to existing internal risk structures and values (e.g. "low, medium, high" or "1-10") or specific regulatory requirements